



QUALITY ASSURANCE POLICY

NDT INGENIEROS aims at achieving a leading position in the "Design, assembly, sales, maintenance and calibration of electronic equipment".

With this in mind, our philosophy is to offer services with maximum quality levels, with responsiveness, the high qualification of our professionals, capacity and technical competence as differentiating values, through the incorporation of world-class equipment and infrastructure that consolidate us as an organization that integrates the values of a large company that manages its resources effectively and efficiently.

At **NDT INGENIEROS**, our activities are oriented to fully meet the needs of our customers. To achieve this, we rely on the full involvement of employees and suppliers.

Therefore, our Quality Assurance Policy is deemed a basic pillar within the Company's General Policy, and takes into account the analysis of our context and the risks and opportunities present at all times.

For this reason, and to meet the objectives set, the Management adopts the commitment to devote all of its financial, technological and human potential to this task, in such a way that the company's organization, its investment policy, the development of new methods and human resources, are directed primarily to meet the needs of our customers, under the guidelines laid down by the Management.

Our principles of action are:

- **Achieving full satisfaction of our customers**, by providing an effective technical advice, continued support and compliance with the agreed delivery times.
- **Creation and maintenance of a quality culture**, adopted by all employees, and which lays the foundations of our activity.
- **Directing our efforts to the continuous improvement** of the quality of our services and the efficiency of our processes, in such a way that **responsiveness** and **adaptability** exceed our customers' expectations.
- **Compliance with all the requirements of the applicable Regulations and Legislation** to serve as a benchmark for establishing Quality Objectives.
- **Ensuring employees the necessary level of training, motivation and technical means** to ensure an efficient development of their activities.

This policy is reviewed, communicated to staff and understood by all its members, with a firm commitment on their part to become fully engaged with Quality Management.

Madrid, August 21, 2018

Signed: Managing Director